

Tender No: AT.1/2017

**Subject: Supply of Network Quality Monitoring System (NQMS)****BRIEF DESCRIPTION****1. GENERAL**

Tenders are invited for the **Supply of Network Quality Monitoring System (NQMS)**, in accordance with the detailed tender specification.

The project involves the supply of a Network Quality Monitoring System (NQMS) which will be installed in Cyta's Mobile Network to monitor the quality of the network and services on an end to end basis. The system will be used to calculate KPIs and generate alarms based on these KPIs as well as monitor the quality of the services offered to Cyta customers. The NQMS system will be used to monitor voice, messaging and mobile data services. Tenderers are required to have at least three (3) references of installations of NQMS systems in different Telecommunication networks from which at least one (1) shall be in a network operating in a country member of the European Union or EFTA.

The successful Tenderer shall be responsible for the installation, testing and integration of the NQMS system in Cyta's Mobile network.

**2. PRICE OF TENDER DOCUMENTS**

The relevant tender documents will be available as of **October 6th 2017**, on payment of a non-refundable amount of **€25** plus VAT paid by credit card from website <http://www.cyta-tenders.cytanet.com.cy/>.

**3. CLOSING DATE**

Tenders shall be placed by the Tenderers or their representatives in Cyta's Automated Tender Box at Ground Floor, Head Office Building, Telecommunications Street, Strovolos, Nicosia, Cyprus, by **10.00 hours on Friday, 1<sup>st</sup> December 2017**, which is the Closing Date and Hour. Tenderers should note that the Tender Box will automatically lock at exactly 10.00 hours on the Closing Date with the indication «CLOSED». Tenders submitted after the Closing Date and Hour shall neither be accepted nor taken into consideration.

**4. VALIDITY**

Tenders are to be held open for acceptance for **180 days** from the specified Closing Date. A Tender valid for a shorter period shall not be taken into consideration. In exceptional circumstances, CYTA may request the Tenderer for an extension of the period of validity. A Tenderer may refuse the request. A Tenderer granting the request shall not be required nor permitted to modify the Tender.

**5. COMMITMENT FOR NON-WITHDRAWAL OF THE TENDER**

Tenders shall be accompanied by the document "COMMITMENT FOR NON-WITHDRAWAL OF THE TENDER", fully completed and signed. The document can be found in the Tender Specifications. The Tenderer is bound by the terms of the above mentioned document.