



Tender No: AT. 4/2021

Subject: Supply and maintenance of Consolidated Messaging System

BRIEF DESCRIPTION

1. GENERAL

Tenders are invited for the supply and maintenance of Consolidated Messaging System, in accordance with the detailed tender specification.

2. CLOSING DATE

16th April 2021

4. VALIDITY

180 days

5. DELIVERY

Initial Order (Phase A): Six (6) months from the date of Order placement

6. EXTENT OF TENDERS

Only Tenders covering the supply of all Works detailed in this Specification must be submitted. Partial Tenders shall not qualify for consideration.

7. COMMITMENT FOR NON-WITHDRAWAL OF THE TENDER

Tenders shall be accompanied by the document "COMMITMENT FOR NON-WITHDRAWAL OF THE TENDER", fully completed and signed. The document can be found in Appendix 1 of Part I, 'Instructions to Persons Tendering'. The Tenderer is bound by the terms of the above-mentioned document.

8. PRICES

Tendered prices for goods and services shall be quoted in Euro. Tenders submitted in any other currency shall not be taken into consideration.

It is clarified that remittances to successful Tenderers can be effected in the currency they prefer, using the exchange rate prevailing on the remittance date.

Prices for equipment/materials shall be Delivered Duty Paid, Value Added Tax unpaid (DDP, VAT unpaid), according to INCOTERMS 2010, to the Installation Site(s) and shall include installation costs, import duty as well as all other taxes, levies and duties whatsoever levied elsewhere, but shall exclude VAT on imports. VAT on imports shall be paid by Cyta.

9. PAYMENT TERMS

Tenderers shall comply with the following payment terms for the Equipment/Materials/Services applicable during the execution of the project until the Final Acceptance Date and for Services applicable during the period the Services are rendered to CYTA.

For Equipment and Implementation Services:

- 5% within 45 days from the Effective Date of Contract
- 80% within 45 days from the Provisional Acceptance Date
- 15% within 45 days from the Final Acceptance Date

For other Services, 100% within 45 days from their completion.

10. TENDER AWARD

CYTA shall award the complete Tender to one Tenderer. No partial award shall be allowed.

The decision on the award of the Contract will be announced on the notice board of CYTA at Ground Floor, Head Office Building, Telecommunications Street, Strovolos, Nicosia, Cyprus, as soon as practicable following the award.

11. BRIEF DESCRIPTION

Through this Tender, Cyta wishes to purchase hardware, software and services for the deployment, operation and maintenance of a Consolidated Messaging System (CMS). The solution shall support various Value Added Services such as SMS, MMS, WAPGW, SMS Firewall, USSD GW, Voice Mail and MCN (Missed Call Notification) and optionally an SS7 Firewall.

Tenderers are requested to submit lists of additional equipment and licenses including prices to cover potential future needs and / or license expansions that may be included in a potential Supply Agreement with the successful Tenderer in case the related pricing is considered competitive.

For the deployment of the project it is expected that the Tenderers shall submit a detailed schedule of works leading to completion of delivery by the date foreseen above. Tenderers shall also submit a proposal for the provisioning of maintenance and support services in accordance with the description provided in the technical specifications.

The Tenderers shall possess a very good experience in similar projects and the solutions and products proposed shall be of excellent quality, performance and reliability and comply with the technical requirements. The proposed products and solution shall have a clear evolutionary roadmap with regards to new features and support of new standards, safeguarding the original investment that is to be made.

An essential prerequisite is that the proposed solution shall seamlessly integrate with the rest of Cyta's mobile network, as this is described in the technical specifications.